

Automated Claim Processing and Attorney Referral and Selection

Abstract of the Disclosure

A computer-based method and system for managing insurance claims enables a claimant
5 (with or without an attorney) and an insurance carrier to initiate, document, value, and negotiate
an insurance claim in a timely manner while minimizing expense associated therewith. The
claimant accesses the system over a network and is guided systematically from claim initiation to
claim resolution. The claimant is provided with information on the credibility of the insurance
claim and easy to use tools to help determine the value of the insurance claim. Additionally, the
10 claimant is provided with an option to “auction” the insurance claim to an attorney in the event
negotiations between the claimant and the insurance carrier do not lead to a settlement.

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